CHAFFEY
Federal Credit Union

Your Money Is Safe and Accessible at Chaffey Federal Credit Union

We Understand Your Concerns

Recent news reports and social media discussions have highlighted technology disruptions affecting some businesses, government agencies, and financial institutions. As a result, some members have understandably expressed concerns about access to their funds.

We want to reassure you that Chaffey Federal Credit Union is fully operational, and member funds remain safe and accessible.

WHAT YOU SHOULD KNOW

✅ All Chaffey FCU branches, digital services, and member support channels are operating normally.
✅ Member deposits remain secure and protected.
✅ Our core banking systems are functioning properly, allowing members to access their accounts and conduct transactions.
✅ While Chaffey FCU experienced limited impacts related to broader technology disruptions, those issues have been resolved and do not affect our ability to serve members today.
✅ The technical issues reported by other financial institutions are not affecting Chaffey FCU.

YOUR DEPOSITS ARE PROTECTED

As a federally insured credit union, member deposits are insured by the National Credit Union Administration (NCUA) up to applicable limits through the National Credit Union Share Insurance Fund (NCUSIF). On top of that, your funds are insured for an additional $250,000 by American Share Insurance. Credit unions and other federally regulated financial institutions are designed to safely hold deposits and facilitate access to funds when members need them. Withdrawing cash because of rumors or misinformation does not increase the security of your insured deposits. Chaffey FCU remains prepared to serve our members through our branches, digital channels, and ATMs.

STAY INFORMED THROUGH OFFICIAL SOURCES

Information shared on social media is often incomplete or inaccurate. We encourage members to rely on official Chaffey FCU communications, including:

Our website, official social media channels, Branch staff and Virtual Branch representatives.

WE'RE HERE FOR YOU

If you have questions about your account or need assistance accessing your funds, our team is ready to help.

THANK YOU FOR YOUR CONTINUED TRUST IN CHAFFEY FEDERAL CREDIT UNION.

People helping people has been our commitment for generations, and we remain dedicated to serving you today and in the future.